

*Melanie Pugh, DMD, PA*  
Gentle Family & Cosmetic Dentistry

**Statement of Privacy Notice**

**This notice describes how medical information about you may be used and disclosed.  
Please review the information carefully.**

The office of Melanie Pugh, DMD, PA is structured as an organized healthcare arrangement, which allows for the sharing of protected health information among groups and services listed in this notice to carry out services for treatment, payment, or healthcare operations.

Your protected health information may be released to other healthcare professionals for the purpose of providing you with quality healthcare. We may share your health information to assist in coordinating the care you need, such as prescriptions, digital, images, or other diagnostic tests. Your protected health information may be released to your insurance provider for the purpose of our office to receive payment for providing you with the needed healthcare services. Your protected health information may be released to public or law enforcement officials in the event of an investigation in which you are a victim of abuse, crime or domestic violence. Your protected health information may be released to other healthcare providers in the event you need emergency care. Your protected health information may be released to a public health organization or federal organization in the event of a communicable disease or to report a defective device. You may revoke your permission to release protected health information at any time. It must be in writing with effective date and be specific to the health information being protected. Melanie Pugh, DMD, PA is not required to agree to your request. Your protected health information may be disclosed to an approved research project in accordance with our policy and protocol for protecting the patient's privacy. In most cases, Melanie Pugh, DMD, PA will have the opportunity to obtain your authorization before any information is shared.

You may be contacted by our office by phone or mail (or leave a message on an automated answering device) to remind you of appointments, pre-scheduled procedures, verify your insurance or inform you of information we have received from your insurance company. You have the right to request a more confidential way of providing your protected health information or alternative communication method. We will honor all reasonable requests. You have the right to restrict the use of your protected health information. However, Melanie Pugh DMD, PA may choose to refuse your restriction if it is in conflict with providing you with quality healthcare or in the event of an emergency situation. You have the right to receive confidential communication about your health status. We might disclose health information to notify, or assist in the notification (Including identifying or locating) a family member, your personal representative or another person responsible for your care, your location or your general condition. We will also use our professional judgment and our experience with common practice to make responsible decisions when releasing your health care. You have the right to a photocopy of any portions of your health information; our office has the right to assess a fee for the photocopying of the health information. You have the right to request an amendment to your health information. It must be in writing and explain why the information should be amended. Melanie Pugh DMD, PA can deny the amendment. You have the right to possess a copy of this Statement of Privacy Notice upon request. Melanie Pugh DMD, PA is required by law to protect the privacy of its patients. We will keep protected any and all patient health information.

You have the right to complain to the office of Melanie Pugh DMD, PA if you believe your rights to privacy have been violated. If you feel your right have been violated,  
Please mail a written complaint to:

**Melanie Pugh DMD, PA  
Attn: Privacy Officer  
8800 Bernwood Parkway #4  
Bonita Springs, FL 34135**

All complaints will be investigated.

No personal issue will be raised for filing a complaint with Melanie Pugh DMD, PA.

I have read a copy of the Statement of Privacy Notice from the office of Melanie Pugh DMD, PA.

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PRINTED NAME